

Is the hearing aid working?

***** Before you put your aid in your ear
check to see if it is working**



1. To switch the aid on
close the battery door.
**Note: the aid will only start
to work 10 seconds after
the door has been closed**



2. Hold the aid
between your
hands

If the aid whistles it
shows that the hearing
aid is working



If the aid does not whistle it means it is not working:

If your aid is not working do these things:

1. Change the battery (see leaflet – “Changing the battery”)

If the aid is still not working then:

2. Clean the ear mould (see leaflet “Cleaning the ear mould”)

If the aid is still not working then it may be broken:

3. Phone the audiology department for an appointment
(01332 254711)